

1 BEFORE THE ARIZONA MEDICAL BOARD

2 In the Matter of

3 **SUSAN B. FLEMING, M.D.**

4 License No. 14840  
5 For the Practice of Allopathic Medicine  
6 In the State of Arizona.

Case No. MD-06-0438A

**CONSENT AGREEMENT FOR  
LETTER OF REPRIMAND AND  
PROBATION**

7 **CONSENT AGREEMENT**

8 By mutual agreement and understanding, between the Arizona Medical Board  
9 ("Board") and Susan B. Fleming, M.D. ("Respondent"), the parties agreed to the following  
10 disposition of this matter.

11 1. Respondent has read and understands this Consent Agreement and the  
12 stipulated Findings of Fact, Conclusions of Law and Order ("Consent Agreement").  
13 Respondent acknowledges she has the right to consult with legal counsel regarding this  
14 matter.

15 2. By entering into this Consent Agreement, Respondent voluntarily  
16 relinquishes any rights to a hearing or judicial review in state or federal court on the  
17 matters alleged, or to challenge this Consent Agreement in its entirety as issued by the  
18 Board, and waives any other cause of action related thereto or arising from said Consent  
19 Agreement.

20 3. This Consent Agreement is not effective until approved by the Board and  
21 signed by its Executive Director.

22 4. The Board may adopt this Consent Agreement of any part thereof. This  
23 Consent Agreement, or any part thereof, may be considered in any future disciplinary  
24 action against Respondent.

25 5. This Consent Agreement does not constitute a dismissal or resolution of  
other matters currently pending before the Board, if any, and does not constitute any

1 waiver, express or implied, of the Board's statutory authority or jurisdiction regarding any  
2 other pending or future investigation, action or proceeding. The acceptance of this  
3 Consent Agreement does not preclude any other agency, subdivision or officer of this  
4 State from instituting other civil or criminal proceedings with respect to the conduct that is  
5 the subject of this Consent Agreement.

6       6. All admissions made by Respondent are solely for final disposition of this  
7 matter and any subsequent related administrative proceedings or civil litigation involving  
8 the Board and Respondent. Therefore, said admissions by Respondent are not intended  
9 or made for any other use, such as in the context of another state or federal government  
10 regulatory agency proceeding, civil or criminal court proceeding, in the State of Arizona or  
11 any other state or federal court.

12       7. Upon signing this agreement, and returning this document (or a copy thereof)  
13 to the Board's Executive Director, Respondent may not revoke the acceptance of the  
14 Consent Agreement. Respondent may not make any modifications to the document. Any  
15 modifications to this original document are ineffective and void unless mutually approved  
16 by the parties.

17       8. If the Board does not adopt this Consent Agreement, Respondent will not  
18 assert as a defense that the Board's consideration of this Consent Agreement constitutes  
19 bias, prejudice, prejudgment or other similar defense.

20       9. This Consent Agreement, once approved and signed, is a public record that  
21 will be publicly disseminated as a formal action of the Board and will be reported to the  
22 National Practitioner Data Bank and to the Arizona Medical Board's website.

23       10. If any part of the Consent Agreement is later declared void or otherwise  
24 unenforceable, the remainder of the Consent Agreement in its entirety shall remain in force  
25 and effect.

1        11. Any violation of this Consent Agreement constitutes unprofessional conduct  
2 and may result in disciplinary action. A.R.S. § § 32-1401(27)(r) ("[v]iolating a formal order,  
3 probation, consent agreement or stipulation issued or entered into by the board or its  
4 executive director under this chapter") and 32-1451.

5        12. ***Respondent has read and understands the condition(s) of probation.***

6  
7  
8   
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
SUSAN B. FLEMING, M.D.

DATED: 3/6/07

1  
2 **FINDINGS OF FACT**

3 1. The Board is the duly constituted authority for the regulation and control of  
4 the practice of allopathic medicine in the State of Arizona.

5 2. Respondent is the holder of license number 14840 for the practice of  
6 allopathic medicine in the State of Arizona.

7 3. The Board initiated case number MD-06-0438A after receiving a complaint  
8 regarding Respondent's care and treatment of a forty-eight year-old male patient ("CR").

9 4. On July 20, 2005, CR presented to Respondent with a three to four month  
10 history of upper back pain and "low grade" chronic low back pain that was periodically  
11 exacerbated by his lifting activities. Respondent performed a physical examination and  
12 prescribed #50 Oxycodone 5 mg q 4 hours prn pain. Respondent recommended  
13 myofascial release, therapeutic exercise, consultation with a surgeon regarding a possible  
14 inguinal hernia, and follow up in one month if needed.

15 5. Between August 2, 2005 and September 16, 2005 CR returned to  
16 Respondent's office five times requesting early Oxycodone refills. By September 16, 2005  
17 Respondent was prescribing #300 Oxycodone 15 mg 1-2 q 4 hours for pain. After each  
18 visit Respondent scheduled CR for follow up in one month. Respondent performed a  
19 limited physical examination at each visit including completing a pre-printed questionnaire  
20 describing CR's development and nutrition.

21 6. On September 29, 2005 CR returned for an early follow up visit with  
22 Respondent stating that his planned hernia surgery was rescheduled and that he was  
23 "using a bit more pain medication" because he is working harder in anticipation of surgery.  
24 Respondent provided an early refill of #300 Oxycodone. Respondent refilled the  
25 prescription again on October 14, 2005 following CR's hernia surgery because CR had  
more pain than expected.

1           7.     Respondent provided early refills of #300 Oxycodone 15 mg 1-2 q 4 hours  
2 prn pain four more times between November 1, 2005 and January 3, 2006.

3           8.     At a January 19, 2006 visit Respondent noted CR admitted to using more  
4 Oxycodone (12-15 tablets per day) than usual do to strenuous physical work. Respondent  
5 performed a limited physical examination and noted CR to be "stable on medications."  
6 Respondent also noted that CR's use of opioids would not be short term and requested  
7 CR sign an opioid agreement.

8           9.     At a January 27, 2006 office visit, CR reported that he had been involved in a  
9 motor vehicle accident on January 23, 2006. Respondent documented his recent history  
10 and her examination. Later that day, CR reported by telephone that his medications had  
11 been stolen. Respondent provided a prescription for Oxycodone on February 2, 2006,  
12 when CR was in the office for physical therapy.

13          10.    On February 17, 2006 Respondent's office received a telephone call from a  
14 pharmacy expressing the pharmacist's concerns that CR filled his Oxycodone  
15 prescriptions every 17-18 days, indicating that he was not following his prescription  
16 directions. Respondent gave her office staff instructions to inform the pharmacy not to fill  
17 the prescription and to "make him [CR] follow the directions."

18          11.    CR returned to Respondent's office on March 10, 2006 complaining of pain  
19 from a broken tooth and dental infection and stated the dentist was currently unavailable.  
20 Respondent provided an Oxycodone refill and recommended CR return in one month for  
21 follow up. CR returned on March 30, 2006 and Respondent noted he used "a bit more  
22 Oxycodone" than usual following dental extraction. Respondent provided a seventeen day  
23 supply of Oxycodone and recommended CR return in one month. CR returned on April 19,  
24 2006 and Respondent noted he was using Oxycodone as needed for ongoing dental work.  
25 Respondent noted CR was "stable on current medications."

1        12. On May 9, 2006 CR was seen by Respondent's medical assistant ("MA").  
2 MA noted CR reported to have run out of medications on Saturday, but there was no  
3 reason for his early depletion of medications. MA scheduled CR for a urine drug screen on  
4 his next visit. Respondent reviewed the history, physical and plan of care for CR.

5        13. On May 25, 2006 Respondent confronted CR about a message from CR's  
6 sister concerning his opioid usage. CR stated he "is using a lot more medication and is not  
7 happy with the situation." Respondent planned to wean CR's off his medications and  
8 prescribed #100 Oxycodone 15 mg with instructions to take only 10 Oxycodone per day.  
9 Respondent also prescribed #90 Lorazepam 1.0 mg tid to help with withdrawal symptoms.  
10 Respondent did not document her instructions to CR regarding the addition of Lorazepam.  
11 Respondent made no note of the urine drug screen that was planned for this visit, but did  
12 advise CR that no further early refills would be provided. That day, CR was admitted to the  
13 hospital emergency room after he was involved in an automobile accident with his mother  
14 and six year old child as passengers. CR informed hospital staff he filled his prescriptions  
15 for Oxycodone and Lorazepam that day. CR admitted to taking two Oxycodone and four  
16 Lorazepam tablets. However, the emergency room physician noted thirteen Oxycontin and  
17 sixteen Lorazepam tablets were missing from their containers. CR was overheard making  
18 homicidal threats to his mother and was determined to be a danger to others and required  
19 hospitalization. The emergency room physician copied Respondent on his dictated report,  
20 but Respondent stated she did not receive it.

21        14. CR was discharged from the hospital on May 30, 2006. During his  
22 hospitalization he reported that "he may have been using his medications more than  
23 prescribed" and admitted to impulsive behavior in taking his medications. CR's urine drug  
24 screen was positive for opiates, cannabinoids, and tricyclics. He was diagnosed with  
25 polysubstance abuse and untreated depression.

1        15. On June 1, 2006 CR returned for a follow up visit with Respondent and  
2 reported to have reduced his Oxycodone use to ten tablets per day. Respondent instructed  
3 him to decrease this to eight tablets per day. Respondent did not document a physical  
4 examination and recommended follow up in two weeks.

5        16. Respondent was not aware that CR had been hospitalized in May 2006 until  
6 she received notice from the Board on June 8, 2006 of a complaint filed against her by  
7 CR's sister.

8        17. CR returned to Respondent's office on June 15, 2006. Respondent noted CR  
9 had been taking eight tablets of Oxycodone per day and provided him with a prescription  
10 for #50 Oxycodone 15 mg with instructions to take only six per day. At this visit CR  
11 informed Respondent he took a mild overdose of Lorazepam and was hospitalized.  
12 Respondent obtained a release in order to obtain the hospital records. On June 22, 2006,  
13 after receiving the hospital records and determining CR had not been truthful regarding the  
14 hospitalization, Respondent informed CR she would no longer prescribe opiates to him.

15        18. The standard of care requires a physician to adequately perform an  
16 examination of a patient prior to prescribing medications. The standard of care requires a  
17 physician to properly prescribe medications, closely monitor for, recognize and follow up  
18 on problems suggestive of non-compliance and/or aberrant drug seeking behavior when  
19 prescribing long term opioids for chronic pain. The standard of care also requires a  
20 physician monitoring a patient's chronic pain to coordinate care with other treating  
21 physicians so as not to manage acute post-operative pain without the knowledge of and/or  
22 the express consent of the treating physicians.

23        19. Respondent deviated from the standard of care by failing to perform an  
24 adequate physical examination on CR prior to prescribing Oxycodone refills. Respondent's  
25 examination included completing a pre-printed questionnaire describing CR's development

1 and nutrition. Respondent deviated from the standard of care by failing to properly  
2 prescribe Oxycodone for minor injuries and for failing to recognize and follow up on  
3 problems suggestive of substance abuse and a violation of an opioid agreement occurring  
4 between August 2005 and June 2006. Respondent also deviated from the standard of care  
5 by approving CR's use of Oxycodone to treat post-extraction dental pain and pre and post-  
6 operative hernia discomfort without informing the physicians treating CR for these  
7 conditions and/or without their express consent.

8 20. Respondent's inappropriate prescribing perpetuated CR's inappropriate drug  
9 seeking behavior and addiction.

#### 10 **CONCLUSIONS OF LAW**

11 1. The Board possesses jurisdiction over the subject matter hereof and over  
12 Respondent.

13 2. The conduct and circumstances described above constitute unprofessional  
14 conduct pursuant to A.R.S. § 32-1401(27)(q) ("[a]ny conduct or practice that is or might be  
15 harmful or dangerous to the health of the patient or the public.") and A.R.S. § 32-  
16 1401(27)(ll) ("[c]onduct that the board determines is gross negligence, repeated  
17 negligence or negligence resulting in harm to or death of a patient.").

#### 18 **ORDER**

19 IT IS HEREBY ORDERED THAT:

20 1. Respondent is issued a Letter of Reprimand for improper prescribing,  
21 inadequate examination of the patient, prescribing in excess of findings reported and  
22 failure to recognize or deal with evidence of narcotics abuse on several occasions.

23 2. Respondent is placed on probation for **one year** with the following terms and  
24 conditions:  
25



- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24
- 25

2  
3  
4  
5  
6

7

8  
9  
10

## 11

12  
13  
14  
15  
16  
17  
18

19

20

22



By   
TIMOTHY C. MILLER, J.D.  
Executive Director

1 ORIGINAL of the foregoing filed  
2 this 30<sup>th</sup> day of April, 2007 with:

3 Arizona Medical Board  
4 9545 E. Doubletree Ranch Road  
5 Scottsdale, AZ 85258

6 EXECUTED COPY of the foregoing mailed  
7 this 30<sup>th</sup> day of April, 2007 to:

8 Sandra J. Rogers  
9 Campbell, Yost, Clare & Norell, P.C.  
10 33 N. Stone Avenue, Suite 1850  
11 Tucson, AZ 85701-1426

12 EXECUTED COPY of the foregoing mailed  
13 this 30<sup>th</sup> day of April, 2007 to:

14 Susan B. Fleming, M.D.  
15 Address of Record

16   
17 Investigational Review